

# SGN: Meet the Buyer

## Breakout Sessions

*IT & Transformation*



**SGN**  
Your gas. Our network.

# IT and Transformation Procurement and Supply Chain

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Supply Chain Manager*



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# Who are we in SGN

We provide support for Information Technology (IT) services which have the primary goal of supporting SGN in delivering a reliable and safe operation of our gas networks. This means that our safety critical IT services such as Work and Asset Management, and Gas Control are core and fundamental to support the day to day running of SGN.



IT's customers are the business teams. Our aim is therefore to work closely with all areas of the IT and the business to ensure that we provide services and new solutions that are best in class.

The Team support IT in dealing with all IT related activity across the company including:

- Supporting and managing the contracts and suppliers that deliver IT services i.e. everything that supports the day to day running of SGN (including what you are looking at right now).
- Supporting IT change. This includes providing procurement support for projects and programmes as well as analysis into business improvement initiatives that may require IT changes.
- Ensuring IT are informed and keeping up to date on industry and IT developments in order to meet and inform business demands.
- Supporting the information security across SGN. That suppliers and services provisioned are keeping our Network, HR, Financial and Customer data safe and secure.

# Example Projects Past & Present



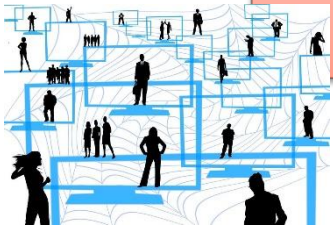
# Past IT Projects



IT Supplier Services Framework  
 Delivery, Test, Implementation,  
 Support and Reseller Services  
 Multi-Vendor Framework  
 5-year term

EUC, Service Desk and Service Management  
 Single Vendor Service Agreement  
 5-year term

Corporate Security Operations Centre  
 Managed Service Provider



Telemetry and Wholesale Line Replacement

Data and Analytics Tool



# Current IT Projects



Network Managed Services  
Operational Services: Reporting, Incident, Request and Change, Training, Support and Service Desk  
Network Connectivity Services

Mobile and Voice Data Services



Cyber Projects  
Physical Security IT system upgrades  
Site Risk and Remediation Assessment Services  
Cloud Native Protection Platform

IT Transformation  
Field Service Mobile and Management, Workflow, Work Management, CRM

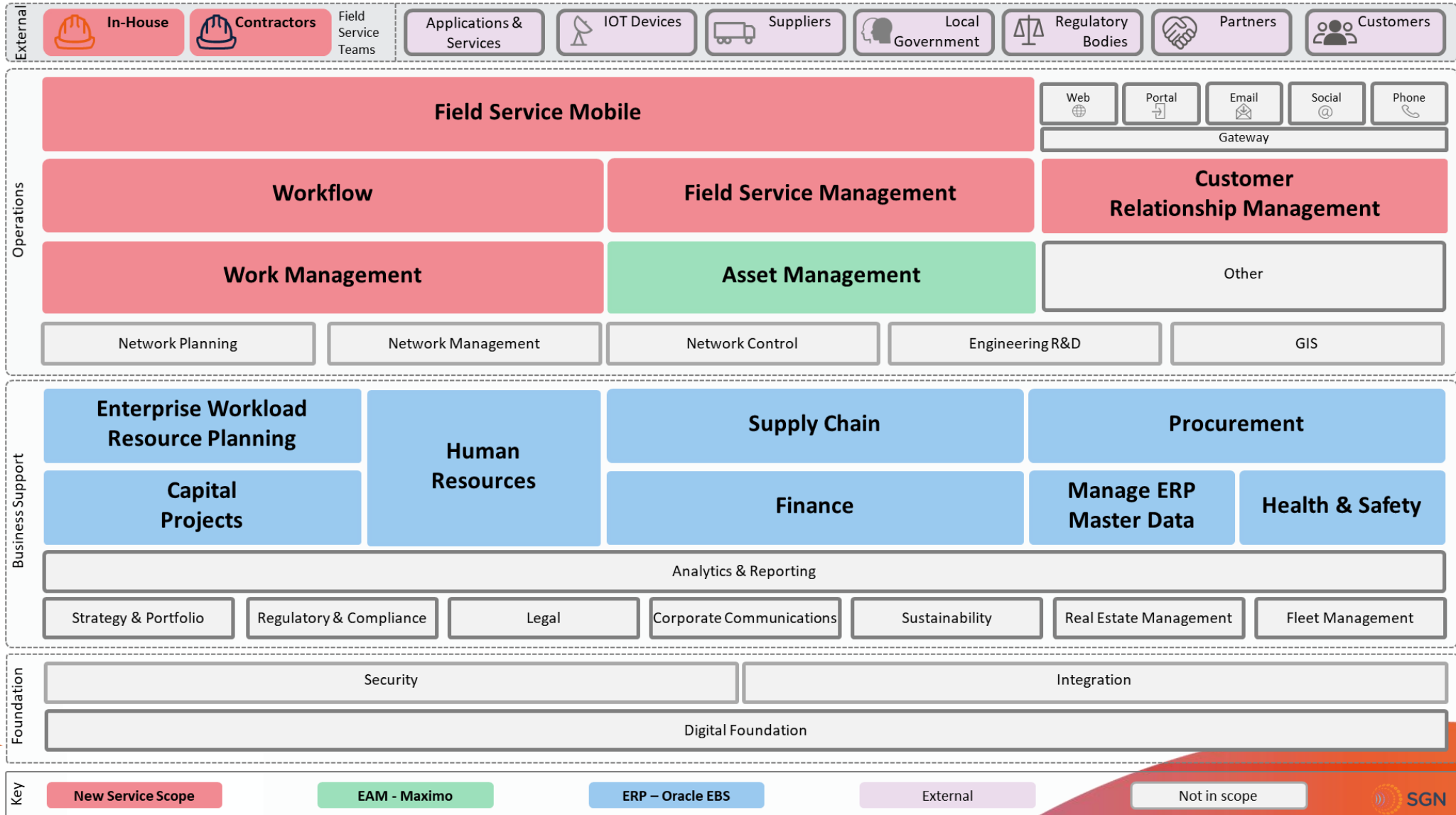


# SGN IT Transformation



# Conceptual Architecture | Layers 0 to 1

The Conceptual Architecture describes the key technology capabilities required by the transformation programme



# Our Supply Chain moving forward



## **Driving Strategic Engagement**

Transformation and Framework Partners building a foundation for strategic change

## **Improving Performance**

Development of Contract and Governance Frameworks improving relationship and performance management

## **Risk Visibility**

Working with Cyber Security and Supplier Assurance initiative to reduce risk and increase resilience within contracts and the supply chain

## **Supporting Transformation**

Increase productivity, drive cost reduction and process efficiencies



# Future Opportunities



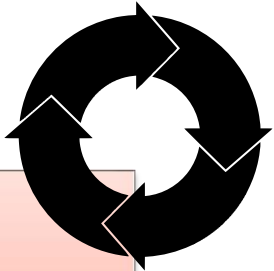
# The Future



Delivering Transformation



System Implementation Opportunities

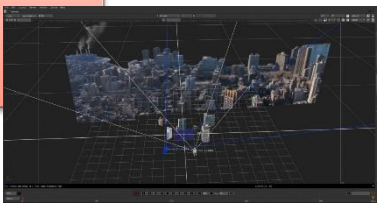


Contract Life Cycle Management Solutions

Application and Infrastructure Support Services



Geospatial Mapping – Value Added Reseller Services



# Contact us

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# Q&A

Submit your questions  
through the Q&A channel



# Useful links



## SGN new and existing suppliers

All you need to know about being or becoming a SGN supplier

<https://www.sgn.co.uk/help-and-advice/potential-and-existing-suppliers>



## Supplier interest registration

Reference **SGN MTB** in the further information box

<https://my.achilles.com/join-community?communitycode=ANT&lang=en-GB&buyerid=00072927>



## Supply chain school registration

Access free sustainability training

[https://learn.supplychainschool.co.uk/auth/scss/register\\_form.php](https://learn.supplychainschool.co.uk/auth/scss/register_form.php)



## REPEX Supplier registration

For construction, maintenance & replacement of gas distribution mains and services in our Southern England network

<https://www.delta-sourcing.com/delta/signup.html?userType=supplier>



# Tell us what you think and what you'd like to know more about.



Scan the QR code or visit

<https://www.smartsurvey.co.uk/s/MeetTheBuyer/>

to complete our short survey

**SGN**

**Meet the Buyer event**

**Thank You**



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