

Investing in your gas supply

# Walton Road Molesey



**SGN**  
Your gas. Our network.



## We're investing **£1.4 million** to upgrade our gas network in Walton Road in Molesey.

This essential work involves the replacement of old, metal gas mains with new plastic pipe to ensure a continued safe and reliable gas supply.

Following discussions with Surrey County Council, our project will start on Tuesday 2 January 2018 and last approximately five months. We'll be working along Walton Road in two phases. You'll find further details, such as where we'll be working, overleaf.

We're committed to upgrading our network to ensure we continue to keep homes and businesses safe and warm long into the future.

We're using the latest technology to minimise disruption as we replace our pipes in your community.

All businesses in the local area will remain open as usual. We have a compensation scheme in place for local businesses which suffer a genuine loss of trade because of our work. Packs are available from our website, [sgn.co.uk](http://sgn.co.uk), via the Publications section.

If you have any other enquiries about this project, please call us on **01372 744 938** during office hours (8am to 4pm) or on **0800 912 1700** outside these times.



Read more  
[sgn.co.uk](http://sgn.co.uk)



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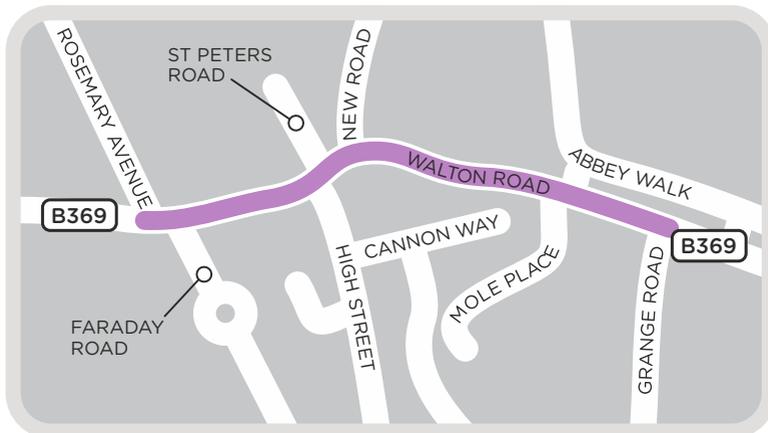


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# Where is the work taking place?

We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.



## Key

- Phase one work area 
- Phase one road closure 
- Phase two work area 

### Phase one - approximately twelve weeks

We'll start our Walton Road project in Dennis Road on Tuesday 2 January and progress eastwards towards Hansler Grove. While we're working in Dennis Road, we'll need to temporarily close the junction around our work area with access maintained for residents via Vine Road. As we move along Walton Road into Park Road and Kent Road, these roads will be consecutively closed at their junctions with Walton Road with access via Vine Road. We'll also need to install temporary traffic lights in Walton Road around these side road closures to help keep traffic moving around our work areas.

In addition, we'll also need temporary traffic lights in place in Walton Road when we reach Spencer Road and Hansler Grove. We'll manually operate our traffic lights during peak times to help traffic flow along Walton Road.

### Phase two - approximately ten weeks

We'll start our second phase on Monday 26 March, when we'll be working from Rosemary Avenue to Grange Road. We'll have temporary traffic lights around our site as we progress eastwards along Walton Road. We'll continue to manually control the traffic lights during this phase.



To access this leaflet in an alternative format please call **0800 912 1700**



**Smell gas?**  
**0800 111 999**



# Your questions answered...

## Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

## Q. How will it affect my local area and travel?

A. Sometimes we need to use temporary traffic lights or close a road to keep the public and our engineers safe while the work is taking place. We'll always provide advance notification if this is the case.

As the local authority always looks to co-ordinate planned roadworks wherever possible, we need their permission to close roads. If our work affects local bus services, this will be advertised in advance too.

## Q. How else might I be affected?

A. Some on-street parking in your road may be restricted to ensure certain stages of our work can be completed safely. We'll let you know when this is necessary, as your co-operation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We'll restore any areas we've disturbed as quickly as possible after the project is finished. We'll also make good all road surfaces, pavements and driveways.

## Q. When will you be working?

A. Our hours of work are agreed with the local authority. In phase one, we will be working seven days a week. In phase two, we'll be working weekdays between 8am and 4pm, and Saturdays when necessary. We are mindful of those people who live in the area and will try to minimise noisy activities where possible. Whenever possible, we will work extended hours and at weekends.

## Q. How can I find out more about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We have our established channels, including our website and social media, as well as press releases for local media, update flyers and leaflets such as this one. We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we're doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses. Please email any suggestions to [customer@sgn.co.uk](mailto:customer@sgn.co.uk).

You may already know us as Southern Gas Networks but we've changed our name, logo and branding to SGN. We're still the same company and our local experts are still committed to delivering your gas reliably and keeping you safe.

Every year we give our people a day on company time to team up and work on community projects of their own choice. We are always looking for other projects to complete so if you have any suggestions for your community please call Julie Lowrey on **01689 881 481**.